



# MUHAMMAD SHAHROZ GUL QURESHI

## DATA ANALYST

### About Me

I want to become an efficient employee of an International, Dynamic and Progressive organizational environment in order to enhance core competencies, where I can contribute positively and can use my academic and professional knowledge for the company's success by taking on challenging positions. I love to do multi tasking and able to work in an pressurized environment. I can complete tasks before deadline. An organization which provides such opportunities would be an ideal place for me to serve and the country in general.

### Experience

**Al-Qadir Sports / Peshawar, Pakistan / Nov 2020 - Nov 2021**

#### Front Desk Manager

- Performed daily inventory for keys and linens and detailed information in audit reports.
- Greeted visitors and customers upon arrival, offered assistance and answered questions to build rapport and retention.
- Trained new staff on correct procedures, compliance requirements and performance strategies.

**Sybrid / Peshawar, Pakistan / Dec 2021 - March 2022**

#### Customer Relation Officer

- Managed customer relations on ongoing basis to maximize customer retention.
- Developed and implemented standards for staff to provide consistent service to customers.
- Made customers aware of current and new programs and services.
- Created activities and engagements to enhance customer experience, knowledge and patronage.

### Education

**Forward High School / March 2013 - 2015**

#### Matric (SSC)

- Best Student of the Year
- Class Representative
- Member of Cricket Team
- Member of Organizing Society

**Government Superior Science College Peshawar  
Sep 2015 - April 2017**

#### FSC (Pre- Engineering)

- Member of Organizing Team
- Member of Cricket Team
- Class Representative

## Contact



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Bazar Peshawar

## Expertise

Python

Machine Learning

Data Analysis

Business Analysis

Data Visualization

Data Cleansing

Data Collection

Spread Sheet

Data Ethics

Problem Solving

# Languages

English  
(Native Speaker)



URDU  
(Native Speaker)



Hindko  
(Native Speaker)



Pashto  
(High Proficient)



City University of Science & Technology Peshawar  
Sep 2017- Oct 2021

## Bachelor in Software Engineering

- Class Representative
- Project Leader
- Research Author
- Member of Volunteering Society
- Member of Organizing Society

## Accomplishments

- **Intelligence based Hepatitis Diagnosis: An Empirical Study**

<http://www.uoswabi.edu.pk/data/downloads/1130.pdf>

This paper is published in Journal of University of Swabi and

I was an author of this research paper. I downloaded data sets from weka and I used Python (Pandas, Numpy and Matplotlib) for data visualization and also applied 9 Machine Algorithms using Python for finding accuracy.

- **ML-Based Model for Risk Prediction in Software Requirements**

<http://www.uoswabi.edu.pk/data/downloads/1130.pdf>

I wrote this research paper as my Final Year Project (FYP) and i was the solo author of this research I downloaded different data sets from Weka and Zenodo. I used Python (Pandas, Numpy and Matplotlib) for data visualization and to saturate data in a raw form and also applied 9 Machine Algorithms using Python for finding accuracy.

## Certificates

- 1.Introduction to Data Analytics.
- 2.Google Analytics for Beginners.
- 3.Business Analytics with Excel.