

Ibne Amin Shah

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Career vision:

Served as a leader for projects and daily operations; capitalized on opportunities to use technology to maximize business results. Assisted in the execution of effective, cost-cutting solutions in all IT areas including Enterprise Resource Planning (ERP), network development, data mining/management, disaster recovery technologies and new technology integration. Assisted in the implementation of annual IT projects across all facets of network enterprise.

Academic Profile:

B.SC/CS (University of Peshawar) Annual System)

Per(58%).

M.SC Computer Science (Islamia College University

Peshawar) CGPA 2.9 **out of 4.0:**

- **CCNA(Routing & Switching) &CCNP(Routing and switching)**
- Implementing DHCP Server on Layer 3 Switch and Router.
- Routing, Switching, Firewall, F5, WAN, LAN, Wireless.
- Provides input into the development of documentation of configuration and network changes made.
- Integrates components (servers, switches, routers, physical cabling) supplied by multiple vendors into a single unified network.
- Demonstrates a detailed knowledge of the network infrastructure for which they provide administration and develops a working understanding of the inter-relationships between applications and network impact
- Assures technical development of other team members through sharing of knowledge and experience.
- Acts as technical project leader for medium to large size technical projects (backbone upgrades, firmware upgrades)
- Researches, provides input into recommendations and justifies various hardware and software purchases and participates in determining hardware, software and administrative standards and procedure.
- SSH and Telnet Switch Remote Access

Experiences:

**Organization: IT Directorate Islamia College
Peshawar**

Designation: IT Support level work

From: 24th March 2022 Still

- Ensured competitive costs for systems and services through adept negotiation and by developing beneficial business relationships with vendors.□

- Liaised with management teams for updates on current and future projects.□
- Developed and implemented short- and long-term projects that enhanced overall operations.□
- Responsible for scheduling, performance management, training, compensation and associate development.□
- Provides information to supervisors, co-workers, and subordinates by telephone, in written form, e-mail, or in person.□
- Provides information to supervisors and co-workers by telephone, in written form, e-mail, or in person.□
- To work and manage suppliers/ vendors and ensuring servicing are well maintaining.□
- Manage staff by recruiting, training and coaching employees, communicating job expectations and appraising their performance.□
- Ensure security of data, network access and backup systems.□
- Manage information technology and computer systems.□
- Design, develop, implement and coordinate systems, policies and procedures.□
- Knowledge of Cisco and HP networking.□
- Willingness to develop team members and self.□
- To assist in out of hours, support coverage.□
- To represent the IT department in management meetings and deputies for the IT Director in his/her absence.

IT Support level work

- Developed and maintained end-user self-service troubleshooting reference manual allowing users quick solutions to common issues which resulted in a 25% reduction in service desk requests. • Modifications, exchange account setup and modification and managed large-scale file shares.
- Handles the deployment, monitoring, maintenance, development, upgrade and support of all IT systems, including telecommunications, email, pcs, operating systems, hardware, software, mobile devices, peripherals and office equipment.
- Provides on-site and remote end-user services, including help desk and technical support services.
- Diagnosed and troubleshoot the system and network problems and provide solutions for hardware and software faults.
- Working knowledge of VMware vsphere client including working remotely with desktop and servers.
- Working knowledge of active directory and office 365 account administration, such as creating an account, permissions, resetting passwords or creating group accounts.
- Handling helpline telephonic complaints
- Troubleshooting of Network issues
- Switch IP Telephone, computer Systems, Access Points
- Windows Installation win 7,8,10,11
- Software Installations and Troubleshooting
- Assemble and disassemble of computer systems

My Responsibilities:

- Designing of Network Infrastructure
- Installation Of Network IO's
- Ring Topology Implementation

- Installation Of ODF in Rack
- Installation of Back box, Face plates
- Tagging of Network Points
- Installation of IOs in Patch Panels
- Installation of patch panel in Rack
- Installation of Cable Manager in Rack
- Installation of Switches in Rack

CCTV Cameras & Installation:

- Install, maintain, and configuration of CCTV
- Perform hardware and software upgrades of CCTV diagnostic network
- Troubleshooting, installing, cabling, and other supporting equipment.
- Working on IVS software.

Certificates:

- MCSE
- CCNA
- CCNP
- Networking