



MUHAMMAD SHAHROZ GUL QURESHI

SOFTWARE ENGINEER

About Me

I want to become an efficient employee of an International, Dynamic and Progressive organizational environment in order to enhance core competencies, where I can contribute positively and can use my academic and professional knowledge for the company's success by taking on challenging positions. I love to do multi tasking and able to work in an pressurized environment. I can complete tasks before deadline. An organization which provides such opportunities would be an ideal place for me to serve and the country in general.

Experience

Al-Qadir Sports / Peshawar, Pakistan / Nov 2020 - Nov 2021

Front Desk Manager

- Performed daily inventory for keys and linens and detailed information in audit reports.
- Greeted visitors and customers upon arrival, offered assistance and answered questions to build rapport and retention.
- Trained new staff on correct procedures, compliance requirements and performance strategies.

Sybrid / Peshawar, Pakistan / Dec 2021 - March 2022

Customer Relation Officer

- Managed customer relations on ongoing basis to maximize customer retention.
- Developed and implemented standards for staff to provide consistent service to customers.
- Made customers aware of current and new programs and services.
- Created activities and engagements to enhance customer experience, knowledge and patronage.

Education

Forward High School / March 2013 - 2015

Matric (SSC)

- Best Student of the Year
- Class Representative
- Member of Cricket Team
- Member of Organizing Society

**Government Superior Science College Peshawar
Sep 2015 - April 2017**

FSC (Pre- Engineering)

- Member of Organizing Team
- Member of Cricket Team
- Class Representative

Contact



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Expertise

Python



Machine Learning



Data Analysis



Business Analysis



MySQL



HTML



CSS



C++



SQL



JAVA



MS Office



C#



PHP



Languages

English
(Native Speaker)



URDU
(Native Speaker)



Hindko
(Native Speaker)



Pashto
(High Proficient)



City University of Science & Technology Peshawar
Sep 2017- Oct 2021

Bachelor in Software Engineering

- Class Representative
- Project Leader
- Research Author
- Member of Volunteering Society
- Member of Organizing Society

Certificates

- 1.Introduction to Data Analytics.
- 2.Google Analytics for Beginners.
- 3.Business Analytics with Excel.